

\*This is a draft version of the syllabus. For the most accurate version, please review the syllabus contained within the Canvas course shell, which will open to students three days prior to the start of the semester. The most up-to-date book list can be found through the ASU Bookstore. If you have questions, please reach out to the lead faculty listed on the syllabus or Dr. Germin Zaki at gzaki@asu.edu

# NUR 440: Community/Public Health Nursing in the United States

#### **Lead Faculty Information**

#### **Section #:**

Name: Lorraine Hirani DNP, FNP-C Office hours: Arranged via email

**Office:** By appointment only. Arranged via email

**Phone:** 602-810-4044

Email address: lorraine.hirani@asu.edu

#### **Course Information**

**Course Session** 2024 Spring C

#### **Course Number**

NUR 440

#### **Course Title**

Community/Public Health Nursing in the United States

#### **Credit Hours**

4

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#### **Course Modality**

oCourse (ASU Online)

#### **Prerequisites**

- NUR 391: Professional Nursing Theory and Practice
- NUR 318: Nursing Research and Evidence Translation
- TWC 361: Writing for Health Care Management

## **Corequisites**

None

#### Help

For technical support, use the Help icon in the black global navigation menu in your Canvas course or call the ASU Help Desk at +1-(855) 278-5080. Representatives are available to assist you 24 hours a day, 7 days a week.

#### **Course Description**

This course examines selected concepts, theories and applications of epidemiology, community assessment and population-centered health education for community/public health nursing in the United States.

#### **General Course Overview/Objectives**

This course focuses on the application of epidemiology, biostatistics, community assessment, community/population planning, population-centered health promotion, risk reduction and environmental health. This course builds on the core professional values of community/public health nursing practice of Community/Population as a Client, Prevention, Partnership, Healthy Environment, and Diversity.

#### **Student Learning Outcomes**

At the completion of this course, students will be able to:

#### **Critical Thinker**

- 1. Analyze basic principles of epidemiology and biostatistics to assess communities/populations and to support nursing interventions that sustain and/or improve the health of communities/populations.
- 2. Interpret the potential impact of variations in language, culture, race, ethnicity, socioeconomic status, religion, spiritual and health beliefs, and lifestyle preferences on population-centered health care delivery.

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#### **Evidence-Based Practitioner**

- 3. Critically analyze population health status indicators utilizing health information technology.
- 4. Apply strategies that address levels of prevention to sustain and improve health in communities through evidence-based community health interventions.
- 5. Promote environmental health and safety through education and referral based on hazards in the home, school, work sites, and communities.

#### **Innovative Professional**

- 6. Demonstrate persuasive communication skills to facilitate positive health behaviors among diverse populations through learner-centered health education.
- 7. Propose community health interventions informed by population health, resource gaps, and community strengths.
- 8. Value community partnership/collaboration, solution-based interventions, and relationship building in community/ population healthcare delivery.

#### **Topical Outline**

- 1. Core Professional Values of Community Public Health Nursing *This ungraded topic serves as a foundation for NUR440 and NUR495 and resides in both courses.* 
  - Community/Population as Client
  - Prevention
  - Partnership
  - Healthy Environment
  - Diversity
- 2. Epidemiology and Biostatistics in Community Planning
  - Essential Terminology
  - Vital Statistics
  - Social Determinants of Disease
  - Epidemiologic Triangle
- 3. Informatics in Community/Public Health Practice

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- Health Information Exchanges
- Communicable Disease Registries
- 4. Environmental Health and Safety
  - Environmental Exposures
  - Regulatory Agencies
- 5. Community/Population Assessment
  - Community as Partner
  - Community Assessment Model
- 6. Population-Centered Health Promotion and Risk Reduction
  - Immunizations
  - Health Education
  - Genetics/Genomics
- 7. Community/Population Planning
  - Evidenced Based Population-Centered Health Promotion Programs

## **Course Materials**

## **Required Materials**



Stanhope, M., & Lancaster, J. (2019). *Public health nursing: Population-centered health care in the community* (10th ed.). St. Louis, Mo: Mosby Elsevier.\* ISBN: 978-0323582247 **OR** 

Stanhope, M., & Lancaster, J. (2024). *Public health nursing: Population-centered health care in the community* (11th ed.). St. Louis, Mo: Mosby Elsevier.\* ISBN: 9780323882828

During the transition from Stanhope & Lancaster 10<sup>th</sup> Edition textbook to Stanhope & Lancaster 11<sup>th</sup> edition textbook, students are given the choice to purchase either edition. Please keep in mind that this text is used across multiple courses. Starting Spring 2025, only the newest edition of the textbook will be used in the

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	courses. If you will still be enrolled in courses at that time, please purchase the newer edition textbook.
PUBLICATION Manual of the American Psychological Association	American Psychological Association. (2020). <i>Publication manual of the American Psychological Association</i> (7th ed.). ISNB 9781433832161

## **Additional/Optional Materials**

All additional and optional materials are in the Canvas shell and can be viewed there.

# **General Topic Schedule**

Modules	Topics/Lessons	Activities	Assignments
Module 0			Syllabus Quiz
			<ul> <li>Late Point Deduction &amp;</li> </ul>
			Missing Assignment Policy
			Student Contracts
			Must complete to continue
			to Module 1.
			• Create TCEO
			Account
			• Introduction
			Discussion
Module 1	Community/Populat	• Stanhope & Lancaster	• SoftChalk Module:
	ion Assessment &	10th edition –	Orientation to Public
	Overview of	o <b>Chapter 1</b> Public	Health –
	<b>Community Health</b>	Health Foundations and	Core Professional
		Population Health (pp.	Values in Public
		3-21);	Health Nursing
		o <b>Chapter 3</b> Public	• CPE: Health
		Health, Primary Care,	Resources Scavenger
		and Primary Health	Hunt: CPE 10 hours
		Care Systems (pp.45-	
		53);	
		o Chapter 17	
		Community as Client:	
		Assessment and	

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Module 2	Community/Populat ion Assessment & Epidemiology	Analysis (pp. 381-387, How to Conduct a Community Assessment)  • Additional Canvas readings & resources  • Stanhope & Lancaster 10th edition —	University of MN     School of Public     Health: Introduction     to Epidemiology     CPE: Vulnerable     Population/Windshiel     d Survey: CPE 10     hours
Module 3	Community/Populat ion Assessment & Health Literacy	• Stanhope & Lancaster 10th edition —  • Chapter 16 Health Education Principles Applied to Communities, Groups, Families (pp. 415- 425);  • Chapter 18 Building a Culture of Health to Influence Health Equity Within Communities (pp. 395- 413);  • Chapter 28 Child and Adolescent Health (pp. 626-652)	<ul> <li>CPE: Community         Health Education         Project (CHEP) - Part         1</li> <li>CDC Module:         Literacy</li> <li>(CHEP Project Parts 1-4         worth CPE 50 hours)</li> </ul>

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		• Additional Canvas	
		readings & resources	
Module 4	Community/Populat ion Assessment, Vulnerable Populations, & Immunizations	• Stanhope & Lancaster 10th edition —  • Chapter 7 Application of Ethics in the Community (pp.149- 164); • Chapter 31 Health Equity and Care of Vulnerable Populations (pp. 697-715); • Chapter 14 Infectious Disease Prevention and Control (pp. 299-332); • Chapter 15 Communicable and Infectious Disease Risks (pp. 333-356) • Additional Canvas readings & resource	CPE: Community     Health Education     Project (CHEP) – Part     2     CDC Module:     Immunizations
Module 5	Community/Populat ion Assessment & Environmental Health	• Stanhope & Lancaster 10th edition —  • Chapter 6  Environmental Health (pp. 129-147, Environmental Health Assessments);  • Chapter 32  Population-Centered Nursing in Rural and Urban Environments (pp. 716-734)  • Additional Canvas readings & resources	CPE: Community     Health Education     Project (CHEP) – Part     3     ATSDR Module:     Pediatric     Environmental Health     Toolkit & Quiz

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Module 6	Community/Populat ion Assessment & End-of-Life Care	• Stanhope & Lancaster 10th edition —  • Chapter 41 The Nurse in Home Health, Palliative Care, and Hospice (pp. 899-927).  • Additional Canvas readings & resources	• CPE: Community Health Education Project (CHEP) 5- Slide Elevator Speech – Part 4: * (Key Assignment)  • End-of-Life Care Quiz
Module 7 & Reflection	Genomics & Reflections	• Stanhope & Lancaster 10th edition —  • Chapter 36 (Optional) Mental Health Issues (pp. 800-810- National Objectives for Mental Health Services)  • Chapter 37 (Optional) Alcohol, Tobacco, and Other Drug Problems (pp. 811-835) Additional Canvas readings & resources	CPE: Community     Health Education     Project (CHEP) – Peer     and Course     Reflections
			Points: 100 CPE Hours Total: 70

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\*KEY ASSIGNMENT: This is a key assignment that assesses program learning outcomes; students must earn 70% on the key assignment competencies prior to any late point deductions.

# **Course Grading**

# **Course Grading**

#### **Methods of Instruction**

This course uses Canvas for the facilitation of communications between faculty and students, submission of assignments, and posting of grades. The course site can be accessed at <a href="https://my.asu.edu">https://my.asu.edu</a> or <a href="https://canvas.asu.edu">https://canvas.asu.edu</a>.

Activities in this course include discussion/presentations; textbook and supplemental readings; individual and group activities; and case scenarios.

#### **Methods of Evaluation**

Assessment Type	Numbe r in Course	Total Points
Introduction Discussion	1	5
Orientation to Public Health - Core Professional Values in Public Health Nursing	1	5
CPE: Health Resources Scavenger Hunt	1	10
University of MN School of Public Health: Introduction to Epidemiology	1	5
CPE : Vulnerable Population/Windshield Survey	1	10
CPE: Community Health Education Project (CHEP) - Part 1	1	7

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CDC Module: Literacy	1	5
CPE: Community Health Education Project (CHEP) - Part 2	1	7
CDC Module: Immunizations	1	5
CPE: Community Health Education Project (CHEP) - Part 3	1	7
ATSDR Module: Pediatric Environmental Health Toolkit & Quiz	1	5
CPE: Community Health Education Project (CHEP) - Part 4	1	14
End-of-Life Care Quiz	1	5
CPE: CHEP – Peer and Course Reflections		10
Total	14	100

#### **Description of Assessments**

- **Introduction** Students introduce themselves through Zoom technology that they will use later for the CHEP presentation.
- Clinical Practice Experiences (CPEs) These activities focus on health promotion at the levels of families, groups, communities, or populations and are specific to the geographic regions in which students live and practice. These activities allow students to learn and integrate their knowledge in community settings. The assignments are completed through written submissions and discussions.
- Key assignment- Community Health Education Project (CHEP). Part 4 of this assignment is a key assignment. Students choose a population and zip code for a community health education project to be completed over the term. The assignments are completed through written submissions, discussions, and a presentation.

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- Key assignments are used to determine a student's attainment of the program completion outcomes for the Bachelor of Science in Nursing program.
- $\circ$  All students must earn 70% on the key assignment competencies prior to any late point deductions.
- Students who do not successfully pass this assignment on their first attempt will have a second opportunity to resubmit the assignment and earn a maximum score of 70%.
- Interactive Learning Modules Students are asked to complete learning modules offered by various public health organizations and earn a certificate of completion or complete a quiz on Canvas,
- **Reflection on Course and Your CHEP** Students complete a written assignment after reflecting on the course content and resources as well as the development of their CHEPs.

#### **Grading**

Grade	Percentage	Points Range
A	89.5 – 100%	89.5-100
В	79.5 – 89.49%	79.5-89.49
С	69.49 – 79.49%	69.5-79.49
D	59.5 – 69.49%	59.5-69.49
E/F	59.49% and below	59.49 and below

Assignment of letter grades is in accordance with established criteria for the Edson College of Nursing and Health Innovation Nursing Program. A +/- grading scale is not used in upper division junior and senior course work.

To complete a nursing course successfully, the student must meet the following criteria:

Earn a 70% final course point average on all exams, quizzes, and other course assignments. The final course point average will be determined as a percentage to the hundredths place. A percentage of 69.50% will be rounded to 70%. A percentage of 69.49% will be rounded to 69%.

#### **Grading Procedure**

Grades reflect your performance on assignments and adherence to deadlines. Graded assignments will be available within 7 days of the due date via the Grades tab in Canvas.

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## **Course Policies & Procedures**

#### **Online Course**

This is a course that requires active participation in the online components of the course. Please note that there are no face-to-face components and the course will be conducted using online technologies.

## **Communicating With the Instructor**

This course uses a Canvas discussion board called "Community Forum" for general questions about the course. Prior to posting a question, please check the syllabus, announcements, and existing posts. If you do not find an answer, post your question. You are encouraged to respond to the questions of your classmates.

Email questions of a personal nature to your instructor or assigned TA. You can expect a response within 48 hours.

#### **Email and Canvas Inbox**

ASU email is an official means of communication among students, faculty, and staff (<a href="https://public.powerdms.com/ASU/documents/1560501">https://public.powerdms.com/ASU/documents/1560501</a>). Instructor correspondence will be sent to your ASU email account or through the Canvas Conversations Inbox tool. Please ensure that your Canvas notification preferences are current at the beginning of each semester (for more information see <a href="https://community.canvaslms.com/docs/DOC-10624-4212710344">https://community.canvaslms.com/docs/DOC-10624-4212710344</a>).

Students are expected to read and act upon messages in a timely fashion. Students bear the responsibility of missed messages and should check their ASU-assigned email and Canvas Inbox regularly.

#### **Campus Network or Canvas Outage**

When access to Canvas is not available for an extended period of time (greater than one entire evening) you can reasonably expect that the due date for assignments will be changed to the next day (assignment still due by 11:59pm).

If an outage occurs, it is expected that you will confirm that the outage is with the University and not your local internet service provider. To monitor the status of campus networks and services, please visit the System Status Portal (<a href="https://systemstatus.asu.edu">https://systemstatus.asu.edu</a>). If a system-wide ASU outage is NOT listed, you are responsible for contacting the ASU Help Desk to report and troubleshoot the issue. By contacting the help desk, a request case number will be created for you, which serves as an important documentation of your attempt to resolve any technical problems in a timely fashion. You may be required to forward this documentation to your instructor.

## **Course Time Commitment**

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Coursework includes all learning activities including reading, watching videos, studying, and completing assignments. Arizona Board of Regents (ABOR) requires 45 hours of coursework per credit for college-level courses, which translates to:

- 1 credit hour = 45 total hours
- 2 credit hours = 90 total hours
- 3 credit hours = 135 total hours
- 4 credit hours = 180 total hours
- 5 credit hours = 225 total hours
- 6 credit hours = 270 total hours

ASU courses range in length from 6 weeks to 15 weeks.

#### **Absences and Late or Missed Assignments**

Notify the instructor BEFORE an assignment is due if the assignment will not be submitted on time. Unless prior arrangements are made, assignments submitted after the due date will be subject to a 10% per day penalty with a maximum point deduction of 50%, after 5 days, no submissions will be accepted and the student will earn a grade of 0 on the assignment. Students are expected to actively participate in all learning activities and assessments within the timeframe specified in the course schedule. Failure to participate or submit assigned work may impact your ability to achieve course objectives which could affect your course grade. An absence or lack of participation, excused or unexcused, does not relieve a student of any course requirement. Regular engagement in learning activities and adherence to assignment/test due dates are the student's responsibility. Please follow the appropriate University policies to request an accommodation for religious practices

(<a href="http://www.asu.edu/aad/manuals/acd/acd304-04.html">http://www.asu.edu/aad/manuals/acd/acd304-04.html</a>) or to accommodate a missed assignment due to University-sanctioned activities (<a href="http://www.asu.edu/aad/manuals/acd/acd304-02.html">http://www.asu.edu/aad/manuals/acd/acd304-02.html</a>).

#### **Submitting Assignments**

All assignments, unless otherwise announced, MUST be submitted to the designated area of Canvas. Do not submit an assignment via other methods unless specifically directed.

## **Use of Generative Artificial Intelligence Tools**

#### No Generative AI Use Permitted

In this course, all assignments must be completed by the student. Artificial Intelligence (AI), including ChatGPT and other related tools used for creating of text, images, computer code, audio, or other media, are not permitted for use in any work in this class. Use of these generative AI tools will be considered a violation of the ASU Academic Integrity Policy, and students may be sanctioned for confirmed, non-allowable use in this course.

## **Drop and Add Dates/Withdrawals**

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This course adheres to a set schedule and may be part of a sequenced program, therefore, there is a limited timeline to drop or add the course (<a href="https://students.asu.edu/academic-calendar">https://students.asu.edu/academic-calendar</a>). Consult with your advisor and notify your instructor to add or drop this course. If you are considering a withdrawal, review the following ASU policies:

- Withdrawal from Classes (https://public.powerdms.com/ASU/documents/1560508)
- Medical/Compassionate Withdrawal (https://public.powerdms.com/ASU/documents/1560509)
- Grade of Incomplete (https://public.powerdms.com/ASU/documents/1560530)

#### **Grade Appeals**

Grade disputes must first be addressed by discussing the situation with the instructor. Any disputes about the grade of an assignment must be discussed with your instructor within 48 hours of the grade being posted. If the dispute is not resolved with the instructor, the student may appeal to the department chair per the University Policy for Student Appeal Procedures on Grades (<a href="https://catalog.asu.edu/appeal">https://catalog.asu.edu/appeal</a>).

#### **Student Conduct and Academic Integrity**

ASU expects and requires its students to act with honesty, integrity, and respect. Required behavior standards are listed in the Student Code of Conduct and Student Disciplinary Procedures (<a href="https://public.powerdms.com/ASU/documents/1560489">https://public.powerdms.com/ASU/documents/1560489</a>), Computer, Internet, and Electronic Communications policy (<a href="https://public.powerdms.com/ASU/documents/1540286">https://public.powerdms.com/ASU/documents/1540286</a>), ASU Student Academic Integrity Policy (<a href="https://provost.asu.edu/academic-integrity/policy">http://provost.asu.edu/academic-integrity/policy</a>), and outlined by the Office of Student Rights & Responsibilities (<a href="https://eoss.asu.edu/dos/srr">https://eoss.asu.edu/dos/srr</a>). Anyone in violation of these policies is subject to sanctions.

Students must refrain from uploading to any course shell, discussion board, or website used by the course instructor or other course forum, material that is not the student's original work, unless the students first comply with all applicable copyright laws; faculty members reserve the right to delete materials on the grounds of suspected copyright infringement.

Students are entitled to receive instruction free from interference by other members of the class (<a href="https://public.powerdms.com/ASU/documents/1560490">https://public.powerdms.com/ASU/documents/1560490</a>). An instructor may withdraw a student from the course when the student's behavior disrupts the educational process per Instructor Withdrawal of a Student for Disruptive Classroom Behavior (<a href="https://public.powerdms.com/ASU/documents/1560510">https://public.powerdms.com/ASU/documents/1560510</a>).

Appropriate online behavior (also known as *netiquette*) is defined by the instructor and includes keeping course discussion posts focused on the assigned topics. Students must maintain a cordial atmosphere and use tact in expressing differences of opinion. Inappropriate discussion board posts may be deleted by the instructor.

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If a student should deem any part of the course content offensive, this should be brought to the attention of the instructor, or alternatively, to the unit chair or director via email. Communication should include reference to the course information and specific offensive content.

The Office of Student Rights and Responsibilities accepts incident reports (<a href="https://eoss.asu.edu/dos/srr/filingreport">https://eoss.asu.edu/dos/srr/filingreport</a>) from students, faculty, staff, or other persons who believe that a student or a student organization may have violated the Student Code of Conduct.

#### **Title IX Statement**

Title IX is a federal law that provides that no person be excluded on the basis of sex from participation in, be denied benefits of, or be subjected to discrimination under any education program or activity. Both Title IX and university policy make clear that sexual violence and harassment based on sex is prohibited. An individual who believes they have been subjected to sexual violence or harassed on the basis of sex can seek support, including counseling and academic support, from the university. If you or someone you know has been harassed on the basis of sex or sexually assaulted, you can find information and resources at <a href="https://sexualviolenceprevention.asu.edu/fags">https://sexualviolenceprevention.asu.edu/fags</a>.

As a mandated reporter, I am obligated to report any information I become aware of regarding alleged acts of sexual discrimination, including sexual violence and dating violence. ASU Counseling Services, <a href="https://eoss.asu.edu/counseling">https://eoss.asu.edu/counseling</a> is available if you wish to discuss any concerns confidentially and privately. ASU online students may access 360 Life Services, <a href="https://goto.asuonline.asu.edu/success/online-resources.html">https://goto.asuonline.asu.edu/success/online-resources.html</a>.

#### **Edson College of Nursing and Health Innovation Student Handbooks**

Students are expected to adhere to the policies and guidelines in the current edition of the Edson College of Nursing and Health Innovation for your program (https://nursingandhealth.asu.edu/students/policies-handbook).

#### Copyright and Prohibition of Commercial Note Taking Services

Course content, including lectures, are copyrighted materials. Students may not share outside the class, upload, sell, or distribute course content or notes taken during the conduct of the course (see ACD 304–06, "Commercial Note Taking Services" for more information: <a href="https://public.powerdms.com/ASU/documents/1557491">https://public.powerdms.com/ASU/documents/1557491</a>).

#### **How Long Students Should Wait for an Absent Instructor**

In the event the instructor fails to indicate a time obligation, the time obligation will be 15 minutes for class sessions lasting 90 minutes or less, and 30 minutes for class sessions lasting more than 90 minutes. Students may be directed to wait longer by someone from the academic unit if they know the instructor will arrive shortly.

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#### **Course Evaluation**

Students are expected to complete the course evaluation. The feedback provides valuable information to the instructor and the college and is used to improve student learning. Students are notified when the online evaluation form is available.

#### **Syllabus Disclaimer**

The syllabus is a statement of intent and serves as an implicit agreement between the instructor and the student. Information in the syllabus, other than grade and absence policies, may be subject to change with reasonable advance notice. Every effort will be made to avoid changing the course schedule but the possibility exists that unforeseen events will make syllabus changes necessary. Please remember to check your ASU email and the Canvas course site often.

## **Accessibility Statement**

**Disability Accommodations**: Qualified students with disabilities who will require disability accommodations in this class are encouraged to make their requests to me at the beginning of the semester either during office hours or by appointment. Note: Prior to receiving disability accommodations, verification of eligibility from ASU Student Accessibility and Inclusive Learning Services (SAILS) is required. Disability information is confidential.

**Establishing Eligibility for Disability Accommodations**: Students who feel they will need disability accommodations in this class but have not registered with Student Accessibility and Inclusive Learning Services (SAILS) should contact SAILS immediately. Campus locations and contact information are available on the SAILS website (<a href="https://eoss.asu.edu/accessibility">https://eoss.asu.edu/accessibility</a>). Check the SAILS website (<a href="https://eoss.asu.edu/accessibility">https://eoss.asu.edu/accessibility</a>) for eligibility and documentation policies.

Email: Student.Accessibility@asu.edu

SAILS Phone: (480) 965-1234 SAILS FAX: (480) 965-0441

# **Wellness Support**

**ASU Counseling Services** provide counseling and crisis services for students who are experiencing a mental health concern.

<u>ASU Health Services</u> are dedicated to the well-being and educational success of each individual student by providing high-quality health care that is accessible, affordable and compassionate.

<u>Advancing Inclusion and Culture</u> and the <u>Office of Inclusive Excellence</u> are dedicated to supporting and fostering a culture of inclusiveness, promoting and assisting with equal opportunity and diversity initiatives.

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<u>Basic Needs Resources</u> and <u>Student Advocacy and Assistance</u> provide guidance and assistance in connecting students with campus and community resources as well as additional access to one-on-one guidance in resolving personal challenges and concerns.

## **Technical Requirements & Support**

#### **Computer Requirements**

This course requires Internet access and the following:

- A web browser. Please use only Google Chrome (<a href="https://www.google.com/chrome">https://www.google.com/chrome</a>) or Mozilla Firefox (<a href="https://www.mozilla.org/en-US/firefox/new/">https://www.mozilla.org/en-US/firefox/new/</a>)
- Adobe Acrobat Reader (https://get.adobe.com/reader/)
- Microphone and speaker
- Webcam

## **Computer Skills Requirements**

It is expected that you will be able to do at least the following tasks on a computer:

- Accessing and using instructional/communication tools in the Canvas Learning
   Management System (see <a href="https://community.canvaslms.com/docs/DOC-10701">https://community.canvaslms.com/docs/DOC-10701</a> for more information)
- Using ASU email (see <a href="https://links.asu.edu/emailguide">https://links.asu.edu/emailguide</a> for more information)
- Creating and submitting files in commonly used word processing program formats (specifically Microsoft Word)
- Copying and pasting text
- Downloading and installing software
- Using spreadsheet programs (specifically Microsoft Excel)
- Using presentation and graphic programs (such as Microsoft PowerPoint, Google Slides, etc.)
- Note: Microsoft Office 365 (including Word, Excel, PowerPoint, etc.) is available for free download to PCs, Macs, and some tablets. See <a href="https://myasu.force.com/authkb?id=kA1d0000000DIYr">https://myasu.force.com/authkb?id=kA1d0000000DIYr</a> for more information.

## **Technical Support**

This course uses Canvas to deliver course content. It can be accessed through MyASU at <a href="https://my.asu.edu">https://my.asu.edu</a> or the Canvas home page at <a href="https://canvas.asu.edu">https://canvas.asu.edu</a>.

To monitor the status of campus networks and services, visit the System Status Portal at https://systemstatus.asu.edu.

To contact the help desk, you have several options:

• Website: assessed through the MyASU Service Center at https://my.asu.edu/service

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- Chat: assessed through the MyASU Service Center at <a href="https://my.asu.edu/service">https://my.asu.edu/service</a>
- Call toll-free at 1-855-278-5080

## **Tutoring Support**

Services are offered in person and online through University Academic Success Programs for ASU students who are currently enrolled in courses.

- Tutoring is available in math, business, science, engineering, and statistics courses.
- Writing tutoring is available for any writing project at any stage of the writing process.
- Graduate writing tutoring is available for any type of writing project for any course.
- Supplemental Instruction (SI) facilitates collaborative study groups for selected courses.
- Resources are available through our Online Study Hub, YouTube channel, Zoom recordings, and handouts.

Visit https://tutoring.asu.edu or call (480) 965-9072 for more information about these services.

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